



“Bringing your business to the world”

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Web Hosting Contract

Terms and Conditions

What is Web Hosting?

When you register your domain, your information needs to be published to the Internet. An Internet Hosting Company does this for you. It will make your web pages available on the Internet via a web server which is permanently connected to the Internet. This server will also store all your incoming mail until you retrieve it on your system. All activity to and from your domain is maintained by our Internet Hosting Company. It also provides on request certain tools for the more advanced user.

The speed of the server greatly affects the productivity of your domain. It is essential to keep your domain at a fast and efficient server.

What does Beth-El House of Design offer me?

- Your domain made available on the Internet.
- E-mail addresses.
- Competitive Web Hosting fees.
- Uploading of your website and assuring that your Website runs smoothly.
- Fast and friendly support just a phone call away.
- No contract period binding you to use our company. You are free to give us one calendar month notice at any time and we will gladly assist your new hosting company with all necessary details.
- Our servers are connected directly to backbones of major network carriers warranting some of the fastest speeds and most reliable connections available. Our hosting is United States based.
- Website's loading times are as quick as possible.
- **99.9% Uptime**
- Features like Web Hosting Control Panel, Web Mail and Website statistics are available for more advanced users at no extra cost.
- One of two payment options: Monthly via debit order or Yearly via ETF or cash.

What is required of me?

- Fees to be paid yearly via internet transfer or cash or,
- Fees to be paid monthly via debit order.
- You need to notify us by the 25th of the month if your next payment will be late.

When are the fees due?

- Your yearly fee must be paid via EFT into Beth-El House of Design's bank account by the 1st of the month in which it is due.
- Monthly fees will be deducted from your account on the 3rd of each month. If the 3rd of the month is a Sunday or Public holiday, the fees will be deducted on the first work day thereafter.

What will happen if I fail to pay my hosting fees on time?

- If your debit order is returned by the bank as unpaid, a penalty fee of R50.00 will be charged. This penalty fee, with the monthly fee, must be paid cash into Beth-El House of Design’s bank account within 7 days of notification.
- Failure to pay your fees will result in your domain being frozen with a banner stating that you failed to pay your hosting fees.
- This banner will include your Company’s logo and any other detail Beth-El House of Design may find necessary to display.
- Your e-mail accounts will be frozen and an auto response will be added replying to all who e-mail you that you failed to pay your hosting fees.
- The banner and auto response will be removed as soon as full payment of all outstanding fees has been cleared in Beth-El House of Design’s bank account.

What are the fees?

✓	Package	Set Up	Disk space	email	Price p.m.	Price p.a.
	Email only	R50**	20MB	1	R 50	R 550
	Standard	R50**	Up to 100MB	unlimited	R100	R1100
	Up-Size	R50**	100 - 150MB	unlimited	R150	R1650
	Supreme	R50**	150 - 200MB	unlimited	R200	R2200
	Elite	R50**	200 - 300MB	unlimited	R350	R3850
	Extravagant	R50**	300 - 450MB	unlimited	R600	R6600

* **Setup is free if your website is designed by us.

Which option would you like?

Monthly

Yearly

I _____ have read and understand the content of Beth-El House of Design’s Web Hosting Terms and Conditions above and I will adhere to all stated in this document.

Client Signature

Beth-El House of Design Signature

Date

Date